

# Berks County Prothonotary Mobile App

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#### A MOBILE APP FOR LOCAL GOVERNMENT?

In 2021, 85% Americans own and use smartphones according to the Pew Research Foundation.

This figure is more than DOUBLE the 35% recorded in Pew's first smartphone analysis in 2011.

96% of Adults 18-29 and 95% of Adults 30-49 own and use smartphones. These are the primary age groups of the customers of the Berks Prothonotary's Office.

A 2016 Flurry Analytics survey revealed that 90% of the content on a smartphone is viewed in a mobile app as opposed to 10% on browsers such as Chrome or Safari.

#### A MOBILE APP FOR A PROTHONOTARY'S OFFICE?

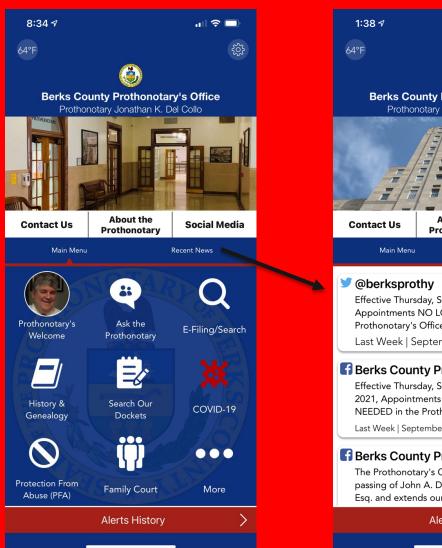
Goal to use technology to communicate with as many customers and citizens as possible.

Push notifications and links to other social media platforms.

24/7/365 Office Access.

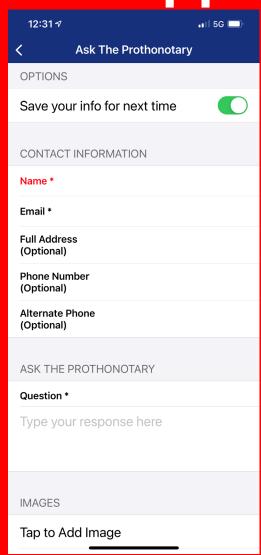
Launched June 17, 2019.

Not Taxpayer Funded – Funded with Statutory Automation Fee.

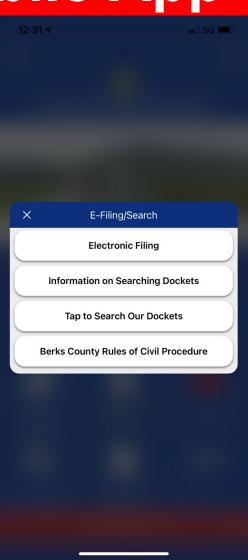




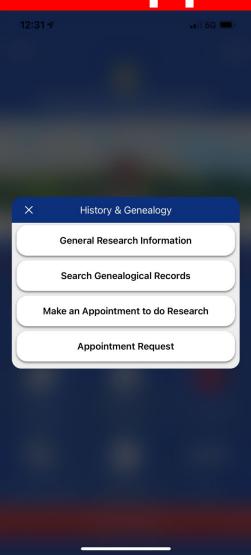




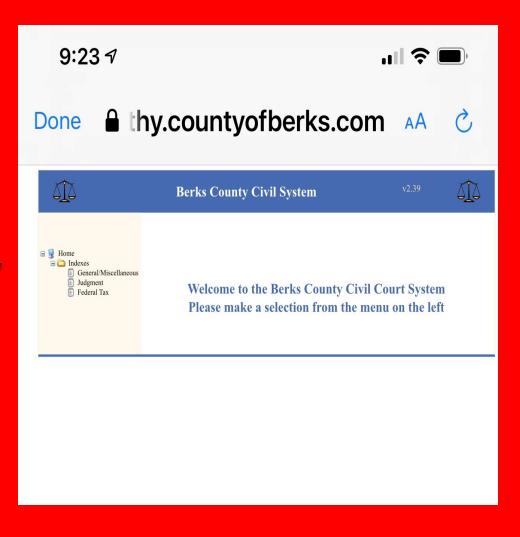




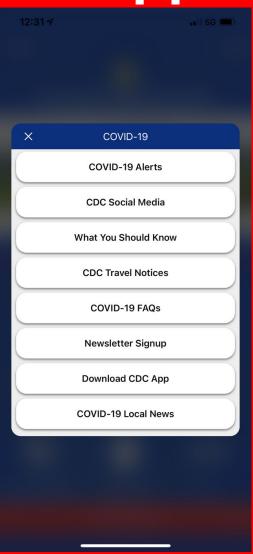








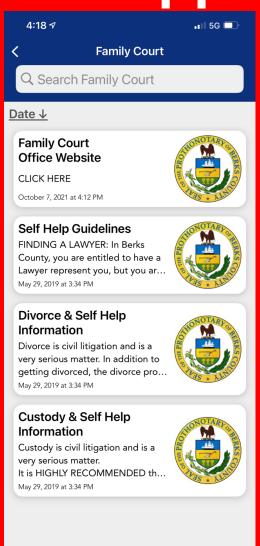




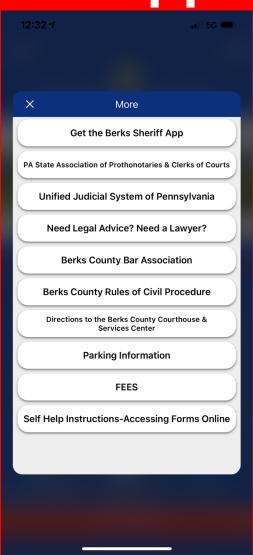






















Over 1,500 downloads since launch in June 2019.

Over 1,100 average visits each week.

FREE to all users and NO in-app purchases.

#### **THANK YOU!!**





#### Introducing Our NEW App

Navigating critical information has never been **easier**.

- ASK THE PROTHONOTARY
- PUSH NOTIFICATIONS
- E-FILING / DOCKET SEARCH
- HISTORY & GENEALOGY
- PROTECTION FROM ABUSE INFORMATION
- MUCH MORE

Available for download today!

